



Legal Aid Society

The Dade County Bar Association was incorporated in 1920 to serve the lawyers of this county, to promote the administration of justice, to enhance attorney professionalism and to cultivate positive relationships among all members of the Bar.

Part of the Dade County Bar Association is the Legal Aid Society. The Legal Aid Society is the oldest legal services provider for the indigent in Miami-Dade County. Established in 1939 and chartered in 1949, Legal Aid has 23 staff attorneys who handle a variety of matters for indigent individuals, children and families in the following areas: family, domestic violence, guardian ad litem, guardianship, housing, benefits, teen advocacy and bankruptcy.

Products used in this solution:

- McAfee SAAS Email Protection & Continuity
- Microsoft Small Business Server 2008
- BDR – Managed Backup System – Backup locally and then pushes data to the internet
- Dell PowerEdge server
- Installation took 3 days and they have 35 users/desktops
- LAN Infotech Monitoring Service
- LAN Infotech Managed Helpdesk

BUSINESS NEEDS

The Legal Aid Society were having major problems with their email system. They reached out to one of their legal practices and were recommended to LAN Infotech and Michael Goldstein's team of experts.

Their antiquated email system was incapable of blocking our ever increasing distribution of spam. One day the situation got so bad that it actually stopped their entire computer system. The Legal Aid Society were in desperate need of a management filtering system.

SOLUTION

LAN Infotech installed a DELL Server that replaced the two old legacy servers. They also installed a backup system- NAC (Network Archive System)

The installation took only 3 days and they have 35 users/desktops.

Once the email filtering system was installed, the difference was immediate and very effective.

BENEFITS

The Legal Aid Society's time-sensitive email correspondence is a critical element of their daily client service. With LAN Infotech's support,

- They now have a server that is capable of filtering the onslaught of spam, so now it is far easier to identify essential correspondence
- They now have systems that will result in lower downtime
- They can now recover a single file or a single mailbox item in minutes
- They now have the ability to utilize Zenith's data center or replicate to another BDR at their own site



We were having major problems with our email system. We reached out to the IT department of a trusted major law firm here in Miami who in turn recommended LanInfotech and Michael Goldstein's team of experts.

I find everyone to be professional, knowledgeable and thorough. This gives me huge confidence that I am using a vendor I can trust and rely on.

***Bart Garratt, HR & Tech. Coordinator, The
Legal Aid Society***

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